

# Welcome to OlympicCare



## Could You be Getting More out of your Technology?

If you've ever wondered why you aren't getting more out of your business technology, OlympicCare was created for you. Put simply, OlympicCare is a comprehensive site management program, designed to help organisations like yours get the best out of their technology environment.

OlympicCare is founded on five principles:

- Providing you with proactive services that help you manage your technology infrastructure and keep your critical business systems healthy, so they deliver better value.
- Helping you source information, share knowledge, and leverage experience from other users.
- Offering you peace of mind that the day-to-day tasks that keep your business systems running effectively are taken care of by a single expert vendor; reducing your risk of downtime and lost productivity.
- Improving the performance of your technology environment while lowering your annual costs.
- Offering you the flexibility to tailor a program to suit your business needs.

## OlympicCare Programs

OlympicCare consists of three individual programs: OlympicCare Client Portal, OlympicCare Consulting and OlympicCare Managed Services.

OlympicCare Client Portal	OlympicCare Consulting	OlympicCare Managed Services
<p>The OlympicCare client portal is available to all Olympic clients. We developed this community portal in direct response to client requests for a forum that lets them easily share valuable experiences and knowledge with each other.</p> <p>The client portal is a free forum for you to chat and share information and experiences. You are free to comment, create blogs, develop interest groups, chat online, add solutions to the wiki, seek answers from other users, and respond to users' questions.</p> <p>Olympic will contribute information about the products we provide, and blog about solutions to problems and issues we think may be useful; but essentially, this site is a forum for clients' experiences.</p>	<p>OlympicCare Consulting focuses on keeping your business applications effective in the face of ever-changing business needs. It recognises that in today's competitive business environment, you need to consistently provide quality service to your customers; and that to provide that 'quality' service, your communications with and delivery to customers need to be timely, accurate, and informative.</p> <p>OlympicCare Consulting recognises that your business software is integral to the quality of service you provide; and offers you a program of planned reviews, site visits, training and support consultancy to ensure your business applications work in a way that best supports your business needs.</p>	<p>OlympicCare Managed Services takes the pain out of managing your IT infrastructure and mission-critical business systems.</p> <p>You receive a range of services for a flat monthly fee. This means you can focus on running your business while Olympic takes care of managing IT; and all for a known cost.</p> <p>The OlympicCare Managed Services program includes:</p> <ul style="list-style-type: none"><li>• Infrastructure performance and availability monitoring.</li><li>• Operating system software updates and deployment.</li><li>• Business software monitoring and performance management.</li><li>• IT operations, problem, and capacity management.</li><li>• Remote control and support capabilities.</li><li>• IT Reporting.</li></ul>

For more information about these OlympicCare programs, please visit [www.olympic.co.nz](http://www.olympic.co.nz), or e-mail us on [info@olympic.co.nz](mailto:info@olympic.co.nz).

